

Minutes



OPGCMA & Crown Golf

Meeting:

Date: 1st March 2010

Venue: Oak Park Committee Room

Present

Norm Adam	Captain
Brian Matthews	Vice Captain
Margaret Church	Ladies Vice Captain
Lucy Church	Ladies Captain
Richard Pilbury	Oak Park Manager
Craig Earnshaw	Head Ground Keeper

Matters arising / Outstanding from previous meetings

Membership has remained quite buoyant since last month even with the bad weather. The focus of Crown Golf remains membership focussed. The general view of the golf club business is not strong with some clubs struggling with more people choosing to pick from deals available rather than join a club. The issue of on line booking has been addressed and should not occur again. Bank holidays have been flagged for next year to prevent any clashes.

Follow up / Action

ITEM

Discussion

Crown
Golf report

RP addressed letter of concerns from Social group. Although some of the items had merit there were some areas where there was limited understanding of issues. The drainage at left of the 2nd green was being dealt with and this should help with approach. RP had discussed the service levels by key people in the club with his team and they would be trying to raise the standards of support across the board to ensure that members had a consistent level of service. The pro shop were embarking on NVQ course on this subject and this would be monitored. The level of food consistency would always be on the agenda, comments was very positive regarding Sunday lunch. The paths around the course were being managed where possible and this would continue to be an ongoing item. General tidying of course would improve with weather and level of bins will be assessed. Agreement for carpets to the flooring has been reached and should be completed over the next month.

Craig's
report

The course was suffering with the high level of rains at present but holding up quite well, the bunkers were suffering and as soon as they start to dry out they will be tackled and raked. The grid for the cleaner has now been completed and should improve the area around shoe & Buggy cleaner. Turfing of tees will start soon and other cosmetic items will be in place as the weather improves, including furnishings and path improvements over time. Problems with range ball availability were caused by bad weather preventing ball collection and by a new batch of balls splitting in the cold temperatures.

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AOB The concerns expressed about the Academy and use of practice area was being tackled. The members would have use of the grass practice area on competition days 09:00 to 12:00, subject to weather conditions, usage and wear. General good manners would be discussed with the youngsters. The area of the academy will be continually monitored to see how best the manage the large influx of youngster that this had produced, we are suffering from the success of this item.

DONM: Monday 15:00

Course Walk Wednesday 10th March 12:00